

YOU SAID, WE DID - 2024



DERBYSHIRE LOCAL OFFER

Derbyshire Local Offer publishes feedback and comments received about the website and provision. If you wish to provide feedback or comments, please email: local.offer@derbyshire.gov.uk Or, provide feedback by completing the 'Feedback' Form.

You Said:	We Did:	Date:
PDF fillable forms don't appear as they should when using an apple computer and they don't print out correctly either.	Thank you for your feedback. Please download and install the free version of Adobe Reader from the Mac App Store. Without this software, Mac computers present the document in an app called 'Preview'. The 'Preview' software only provides you with a preview of the document, and not a full, feature enabled view. Adobe Reader will also correctly print the document.	13/02/2024
The Interactive Sensory Toolkit PDF isn't interactive. I'm struggling to open the forms I need as they won't open.	Thank you for your feedback. Individual documents relating to the Interactive Sensory Processing Needs Toolkit have been uploaded separately to the website to allow visitors to download easily if documents cannot be acquired through the toolkit.	13/02/2024
The site is great!	Thank you for your feedback. We are always pleased to receive positive feedback!	15/05/2024
I would like to read an up-to-date version of the SEND Strategy. The one on the website is for 2020-2023 and therefore well out of date.	Thank you for your feedback. We can confirm that the updated SEND Strategy is in the approval process. The Derbyshire Local Offer team worked directly with designers to ensure the document is accessible. Once approved, this document will be published on the Derbyshire Local Offer website.	31/08/2024
Which locales do services published on the Health and Wellbeing - Neurodevelopmental Support page cover? Could this be updated to be more specific?	Thank you for your feedback. We can confirm that we have received further information from the Derby and Derbyshire Designated Clinical Officer and have added localities below the headers on this page to add clarity.	26/09/2024
I would like to be able to view an example form for the EYSEN Outreach Team Referral Form, similar to the EYSEN Panel referral form example. It is the first time I will have made an Outreach Team referral and would like some help.	Thank you for your feedback. We can confirm that example forms have now been uploaded alongside template versions of the EYSEN forms.	14/10/2024